

IN THE ABSTRACT

Please see the attached clean version of the Abstract as well as an attached marked-up version showing the changes made.

ABSTRACT

Location-associated events, such as the availability for collection at business premises of
5 items previously ordered by a customer, are monitored by storing a descriptor of the event
of interest to the customer, the descriptor being stored, for example, in a third-party service
system by the business concerned. The descriptor explicitly or implicitly includes details of
the parties and the location of the premises. Subsequently, when the customer comes near
the business premises, the service system determines a match with the event descriptor and
10 thereupon carries out an event status check using status data provided by the business. The
result of the status check is reported to the customer.